

Project number: 80063068

26 October 2023

Hello,

We're installing new equipment at Prees Road, Calverhall - update

Every day, we treat an average of 3.1 billion litres of used water from flushing loos, household appliances and showers so it can be safely returned to the environment.

As you will be aware we're carrying out work off Prees Road, decommissioning an old septic tank in the field at the rear of properties on Prees Road. We will be replacing it with a new innovative system.

We did expect to have our work completed by about now, however, we have had to do more work than originally anticipated and this has caused some delay. We anticipate that our works will now be completed around December with reinstatement of the field in spring time 2024.

How this may affect you

- A temporary working area has been set up on land behind Prees Road, using the existing access from Calverhall Road and from the car park at the top of Prees Road.
- We'll use machinery to dig and install the new system. We will do all we can to keep disruption to a minimum.
- Work will take place Monday to Friday between the hours of 8:00am and 6:00pm.
- We expect the work to be completed around December.

We would like to apologise for any inconvenience this may cause and would like to thank you for your continued patience and cooperation

Wash, flush...carry on as normal: Don't worry, our work will not affect your water or wastewater services which can be used as normal.

We're here to help

If you have any queries about this work, please don't hesitate to get in touch. You can call us on 0345 672 3723 and select option 1, contact us via our social media channels or if you need additional support due to disability or particular health issues you can register for our FREE Priority Services at unitedutilities.com/priorityservices. We'll be happy to help.

Thank you,

Customer Services Team.