

Citizens Advice Winchester District

Winchester Office:
The Winchester Centre
68 St Georges Street
Winchester
SO23 8AH
Tel No. 01962 848008



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Dear Titchborne Parish Council

Citizens Advice Winchester District would like to apply to Titchborne Parish Council for funding to support the ongoing training of our volunteer advisers who deliver advice to thousands of local people every year.

Citizens Advice Winchester District is a local charity that helps some of the most vulnerable people within our local parishes including families living in poverty, people threatened with homelessness, individuals living with a disability or long-term health condition, as well as victims of domestic violence and even modern slavery.

Most of our advice is delivered by a team of trained local volunteer advisers who dedicate their time to helping others. Last year our service helped 5,941 people with over 12,000 different issues and generated almost £1 million in income gain for our clients.

For some people our advice can literally be life changing. Many of our clients say they simply wouldn't have coped without our help. We help people move forward during times of great stress and anxiety.

As an independent charity we rely entirely on local funding and fundraising and the goodwill of volunteers to keep our service operating. Support from local Parish Councils has always been an important part of our funding but we need your support now more than ever before.

For every person that we help, it costs us on average approximately £52. This is incredible value for money given the service that we provide and impact our advice has on not only on individual clients but also the benefit to the wider community and savings to government.

We'd like to ask for a donation of £300 from Titchborne Parish Council, to support the ongoing training of our 62 volunteer advisers. These volunteers provide an incredible service supporting some of the most vulnerable and disadvantaged people within our community. Our volunteers operate out of our offices in Winchester and Bishop's Waltham providing advice face-to-face, over the phone and online.

Thank you so much for your ongoing support.

A handwritten signature in black ink, appearing to read "N Webb".

Natalie Webb
Chief Officer, Citizens Advice Winchester District

Citizens Advice Winchester District is authorised and regulated by the Financial Conduct Authority, FRN: 617799.

Email: administration@winchesterdistrictcab.org.uk
Fax: 01962 848005



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