

Case examples

Case One



After a fall resulting in a head injury a veteran needed support and funding to continue rehabilitation. The RAMC contributed to the cost thus ensuring a return to full health.

Case Two

A Reservist fell at home and sustained catastrophic life changing injuries. The RAMC supported throughout long periods of in patient care and contributed to home adaptations to allow ease of movement and independence.

Case Three

The partner of a Serving Soldier diagnosed with a life threatening illness was supported with travel and subsistence costs in order to continue to have treatment to prolong life.

Useful Contacts:

For Welfare Officers and Chain of Command who require more detailed information:

Mrs Emma Tatman Benevolence Manager
Tel: 01276 41 2791

SSAFA Central Contact:
Tel: 0207 403 8783
Email: info@ssafa.org.uk

TRBL Central Contact:
Tel: 0808 802 8080 8am – 8pm

Officers Association:
Tel: 020 7808 4160



RAMC BENEVOLENCE GUIDANCE

The RAMC Benevolence Committee is a sub committee of The RAMC Charity which is a Registered Charity (charity no: 1129091) . The RAMC Charity is a Company Limited by guarantee and its income is derived from Pay Roll Giving and donations only.

Benevolence is allocated an annual sum of money by the Charity and it is used to deliver benevolence to those in need serving and retired, and in many cases their dependants also. The following information seeks to provide guidance for individuals and for all those who are approached by those in need of benevolence.

Eligibility

If you have served for 7 days in the RAMC (Soldiers must have completed Phase 1 Training) you are eligible to apply. Benevolence may also be considered for those who are financially dependant upon you. You are eligible if you are an Officer or Soldier, Serving or Retired, Regular and Reserve.

Application Process

All cases must come to RAMC Benevolence via the local SSAFA Caseworker, this applies to serving and retired personnel. Officers should approach the Officers Association in the first instance and they will be advised individually. Benevolence committees are unable to consider any direct requests from individuals, welfare officers etc. If a serving individual has a temporary cash flow problem or encounters a difficulty his Unit Chain of Command should assist as this is not a benevolence matter. Long term cases in need are more complex and may require intervention and referral to other organisations.

There are SSAFA Caseworkers in every part of the country and a contact number should be held in the Unit or HQ. They can also be found in many civilian organisations and a number is listed at the end of this leaflet. A SSAFA Caseworker will be allocated and will visit you at your convenience to discuss your case. They will need to take some detailed

information from you in order to assess how you can best be helped. This will include financial information, housing and family circumstances which they will enter onto a Form A (this document is key and without it we are unable to proceed). It is most important that you provide as much detail as possible however difficult, as the end result is to provide you with as much assistance as possible in order for you to continue looking after yourself and your family independently. This information is confidential (it will not be shared with your Chain of Command under any circumstances) and when completed it is passed to the organisation that will deal with it, this could be the Royal British Legion (TRBL) the Army Benevolent Fund (ABF) or the Corps Charity ie RAMC Benevolence.

On receipt a case file is set up and a case report completed by the Benevolence Manager. This can be done within 24 hours provided all the information is provided which is why the detail given to the Caseworker is vital. The case is then placed before the committee, a mix of serving and retired officers and soldiers, and the committee meet every month.

A decision is made that day and if a grant has been agreed a cheque or BACs transfer will be made to the Caseworker. Please note that monies will not be paid to applicants. It may also mean that the case is passed to other organisations that will help also.

If mobility equipment is required then it will be necessary in all cases to have a full Occupational Therapy assessment and supporting report. This is to ensure that the correct piece of equipment designed to meet your specific needs is purchased.

The committee works to a guide criteria which is flexible but it does not include the repayment of any sort of debt nor can it provide loans.

Welfare

Please visit your Unit Welfare Officer in the first instance if you have concerns about married quarters, removals and final tour moves. Compassionate matters for serving soldiers remain the responsibility of the Chain of Command.

