

Your play equipment is an investment and needs to be maintained to the highest standard in order to prolong its life, value and most importantly safety. For your peace of mind, our Sovereign Compliance Package offer a complete service for the inspection, reporting and essential maintenance of outdoor play equipment. This gives you complete visibility on the status of your equipment, notifying you early on of any concerns before they become larger issues.

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Package Pricing

Additionally we can offer pricing for singular visits and repairs. Contact us today for details.

3 Years

of cover

£269

/PER ANNUM

PAY VIA DIRECT DEBIT

3 Years of cover

£242

BEST VALUE

2 Years of cover

£256

1 Year of cover

£269

PAY VIA STANDARD PAYMENT

2 Years of cover

£284

1 Year of cover

£299

V

Operational inspections by registered RPII Inspectors



Third party equipment cover

V

Comprehensive safety and maintenance reports



Two playground inspection visits per year



Essential maintenance and repairs



Learn more about Sovereign Compliance on the next page

Included Services



Operational Inspections

Carried out by our RPII (Register of Play Inspectors International) certified inspectors, we will thoroughly assess the condition of your play equipment and the surrounding environment, highlighting any areas of concern. Our inspectors will also review your existing weekly inspection and maintenance records.



All our Inspectors are also fully trained in repairs and maintenance, meaning where possible minor works will be resolved during your inspections. Works including, but not limited to:

- Replacement of caps
- Tightening of any fixtures & fittings
- Minor repairs
- On a returning visit re-fortification of loose posts

Additionally we can supply a quotation for third party play equipment repairs.



Reports

After each inspection you will receive a comprehensive report detailing any concerns, along with suggested next steps. We clearly list all of your covered play equipment and with photos highlight our findings. Our reports serve as evidence that you have a complete process in place protecting the safety of children around the equipment.



Sovereign Compliance has helped us extend the life of our playground, saving us thousands that would have otherwise gone towards refurbishments. Above all, the regimented reports put me at ease for our children's safety.

Paul Davidson **Head Teacher**

Meet the Client Retention Team



We assess, adjust, and improve at every opportunity to give you the best possible service. We pride ourselves on our 4.5/5 stars for Overall Quality of Service proving you're in safe hands with continuous improvement ingrained in our culture.

Our Client Retention Team are dedicated to empowering you with the best service we can offer.

They will help, liaise, and coordinate every step of your Sovereign Compliance package, ensuring your play equipment is maintained to our high standards. We can be reached by phone **01702 291129**, or email

customer.services@sovereignplay.com. Check out our work in real time via our Twitter, Facebook and LinkedIn pages!

Meet your Inspector

Ensuring safe play is essential – both for the protection of the children using the equipment and to mitigate risk for the councils, schools and organisations in charge of these play areas. By using accredited playground inspectors, you can be sure that you've met the strict criteria set by the RPII and that we've been fully trained to conduct inspections to the required levels of competence.

SOVEREIGN

Important





Sovereign Compliance Order Form



Please complete the form below, sign, date and either email to <u>orders@sovereignplay.com</u> or post to: Sovereign Design Play Systems Limited, 40 Towerfield Road, Shoeburyness, Southend-On-Sea, Essex, SS3 9QT.

1. ORGANISATION DETAILS Organisation Name Site Address Billing Address (For Office Use) Reference Number 2. YOUR PACKAGE Please tick as appropriate below. All prices shown are excl. VAT. 1 Year of cover 2 Years of cover 3 Years of cover Standard Payment £299 £269 /PER ANNUM £284 /PER ANNUM £269 £242 /PER ANNUM **Direct Debit** O £256 /PER ANNUM \circ ADDITIONAL SERVICE ■ £449 Zip Wire Inspection & Re-tension Visit (Single visit, per Zip-Wire) 3. CONTACT DETAILS

By entering your details above and submitting this for you assert you are authorised to place this order by your respective organisation.

All prices are subject to Sovereign Design Play Systems Limited standard terms and conditions.

Name

Position

Date

In respect of insurance, we may share your data with third parties who provide insurance to the education sector, on our behalf. All our third party service providers are required to take appropriate security measures to protect your data in line with our policies. We permit them to process your data only for specified purposes and in accordance with our instructions in respect of your insurance in place. We may also share your personal data with third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or to protect the rights, property or safety of our site, our users, and others. Where your data is shared with third parties, we will seek to share the minimum amount necessary to provide you with an improved product or service. If you do not permit this, please confirm so in writing to our head office at Sovereign Design Play Systems Limited, 40 Towerfield Road, Shoeburyness, Southend-On-Sea, Essex, SS3 9QT.

E-Mail Address

Order Number

Instruction to your Bank or Building Society to pay by Direct Debit





Please fill in the whole form and send it to:

Sovereign Design Play Systems Ltd 40 Towerfield Road Shoeburyness Essex SS3 9QT	Service User Number 8 0 6 4 3 3
Name(s) of Account Holder(s)	¬
	Reference Number
Bank/Building Society account number Branch Sort Code Name and full postal address of your Bank or Building Society	Instruction to your Bank or Building Society Please pay London & Zurich Ltd. Direct Debits from the account detailed in this Instruction subject to safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with London & Zurich Ltd and, if so, details will be passed electronically to my Bank/Building Society.
To: The Manager Bank/Building Society	Signature(s)
Address	- -
Postcode	Date

This guarantee should be detached and retained by the Payer

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit **LONDON & ZURICH LIMITED** will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request **LONDON & ZURICH LIMITED** to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by **LONDON & ZURICH LIMITED** or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - -If you receive a refund you are not entitled to, you must pay it back when **LONDON & ZURICH LIMITED** asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

