

## What should you do if you have to leave your home?

Here's a handy list of things to consider taking with you:

- Insurance details
- Landlord's details
- Spare glasses/contact lenses
- Medication
- Mobile phone and charger
- Torch and wind-up radio
- Bottled water and food
- Warm clothing
- Baby nappies, food and toys



## Who can you contact about flooding?

Environment Agency 24-hour incident hotline 0800 807060

Floodline 24-hours 0345 9881188 [www.gov.uk/flood](http://www.gov.uk/flood)

Dorset Council 01305 221000

[www.dorsetcouncil.gov.uk/emergencies-severe-weather/flooding](http://www.dorsetcouncil.gov.uk/emergencies-severe-weather/flooding)

Report flooding for roads or property

[www.dorsetcouncil.gov.uk/emergencies-severe-weather/flooding/report-flooding](http://www.dorsetcouncil.gov.uk/emergencies-severe-weather/flooding/report-flooding)

Wessex Water 0345 6004600 [www.wessexwater.co.uk](http://www.wessexwater.co.uk)

Electricity supplier SSEN 0800 0727282 /105 powercut

Gas supplier SGN 0800 111999 / 105 powercut

Insurance [abi.org.uk](http://abi.org.uk) (Association of British Insurers) and [FloodRe.co.uk](http://FloodRe.co.uk)

National Flood Forum 01299 403055 [www.nationalfloodforum.org.uk](http://www.nationalfloodforum.org.uk)

Your local flood warden is a valuable source of information and knowledge

**If you think your life is in danger call 999**



# Understanding your flood risk: Toller Porcorum

## Would you know what to do?



**Flooding is dangerous and can happen quickly. The effects can be devastating.**

**If it happens you can be prepared. Look inside to find out how.**

## What can you do now?

Check if you are at risk of flooding from main rivers, groundwater and surface water.

Sign up to receive groundwater flood warnings for: **'Groundwater flooding for the Hooke'**

Sign up to the **MetOffice National Severe Weather Warning Service** via web or app

Make a personal flood plan and a checklist of things you need should you need to leave your home.

It's really easy to take these actions:

- Call Floodline on **0345 988 1188**
- Visit [www.gov.uk/flood](http://www.gov.uk/flood) and [www.gov.uk/check-flooding](http://www.gov.uk/check-flooding)



**FLOODING IS EXPECTED  
IMMEDIATE ACTION  
REQUIRED**

**Check to see if your insurance covers flooding**

**Know how to turn off gas, electricity and water supplies**

**Chat to friends and neighbours about how you could help each other:**



When do I install my property flood resilience measures?

What would we do if our electricity went out?

How will roads and travelling be affected?

Would I need to move my car/bike?



## Where can you go for updates on flooding?

Your local radio station **Heart Dorset 102.3 FM, Greatest Hits South Coast 106.6 FM, Greatest Hits Dorset FM 96.2** or all are on DAB

Follow us:  @ EnvAgencySW  EnvironmentAgencyWessex

Visit [www.gov.uk/check-flooding](http://www.gov.uk/check-flooding) for current flood alerts and warnings, five-day flood forecast and river, groundwater and rainfall levels.

## What you can do to help slow, or stop flooding in your home - Property Flood Resilience (PFR)

If you own part of the riverbank, you should keep the banks and bed of the river clear of debris. For information and guidance visit [www.gov.uk/guidance/owning-a-watercourse](http://www.gov.uk/guidance/owning-a-watercourse)

You or your landlord could buy flood boards to help stop water coming through the door or airbrick covers from surface water flooding or flooding from the river.

Consider installing a sump and pump, especially for groundwater flooding.

Make sure any PFR is accessible, serviced and working, e.g. pumps and seals.

When groundwater rises it may become difficult to flush the toilet. Check that your toilet can still flush. If not, you may need to order a Portaloo.

For helpful information, guidance, downloadable guides, case studies and factsheets visit:

- [www.thefloodhub.co.uk/property-flood-resilience-toolkit/](http://www.thefloodhub.co.uk/property-flood-resilience-toolkit/)
- [www.gov.uk/prepare-for-flooding](http://www.gov.uk/prepare-for-flooding)
- [nationalfloodforum.org.uk/](http://nationalfloodforum.org.uk/)
- [floodmary.com](http://floodmary.com)
- [www.floodre.co.uk/buildbackbetter/](http://www.floodre.co.uk/buildbackbetter/)



## What can you do if you get a flood warning?

**Flood warning is time to take action** – flooding is expected in the following hours.

Check that your family, neighbours and pets are okay.



Move important things upstairs or to higher shelves, so they don't get covered in dirty flood water.



Install or activate any property flood resilience measures for your home. Could someone do this for you if you are away?